

# Seminar for Practitioners

## Session 2

### Partnership with Businesses, NPOs and Universities

Moderator	Mr. Toshihiro MENJU, Managing Director, Japan Center for International Exchange
Commentator	Prof. YANG, Kee-ho, Sungkonghoe University
Presenters	Mr. Takayoshi INOUE, Director of Internationalization, Ota City (Japan)
	Mr. LEE, Gwang-hyung, Manager, Multicultural Team, Cheonan City (Korea)
	Ms. JEON, Gyeong-Sim, Team Manager, Migrant Community Service Team, Guro-gu, Seoul Special City (Korea)
	Ms. Pernille Kjeldgaard , Head of Division, Division for Inclusion and Diversity, Copenhagen City (Denmark)

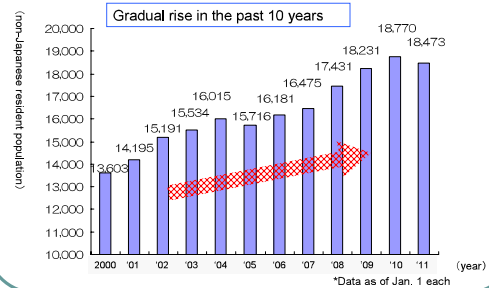
## Ota's Initiatives Aiming at Developing into an International City

Building a Society of "International Exchange" and "Multicultural Cohabitation"

Takayoshi Inoue  
Director  
Internationalization, Community Promotion, Ota City Office

## Transition in Foreign Registration in Ota City

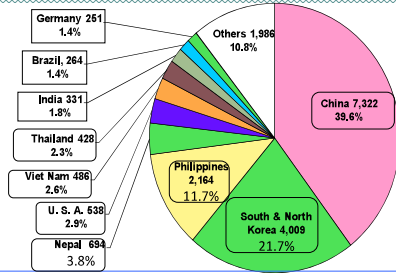
Transition in foreign residents registered in Ota City



Sources: Data by Resident Affairs Section, Family and Residents Registration Dept., Ota City Office

## Nationality Composition of Registered Non-Japanese Residents in Ota City

Number of and nationality composition ratio of registered foreign residents as of 2011



80% of total registered foreign residents is Asian by origin.

Sources: Data by Resident Affairs Section, Family and Residents Registration Dept., Ota City Office

## Roles of City Government

- Creating a master plan, formulating policies and measures for promoting multicultural cohabitation practices. Management of their implementation
- Holding meetings for Ota Council of Multicultural Coexistence Promotion. Implementation of major policies such as operation policy planning for Interpeople Community Center (mics Ota) and others.
- Networking local resources

## Multicultural Cohabitation Practices of Ota City

- Survey was conducted to study the current situation of foreign residents of Ota City in October 2009.
- Ota City's multicultural cohabitation plans were developed in March 2010.
- Interpeople Community Center (mics Ota) was established in September 2010.
- Ota Council of Multicultural Cohabitation Promotion was set up in November 2011.

## Interpeople Community Center (mics Ota)

"mics Ota" stands for **Multilingual Information and Collaboration Square** in Ota City.



Interpeople Community Center and Residents Activity Support Center Kamata were set up in mics Ota.

### Operation policies of mics Ota

- Cooperation and collaboration with diverse activity groups
- Facility open to local communities
- Utilization of local human resources
- Function as a hub for operation of intercultural practices

### Major Projects Entrusted to mics Ota

- 1) Multilingual advisory services
- 2) Japanese language classes
- 3) Multicultural exchange events
- 4) Volunteer programs for international exchange
- 5) Interpreter dispatch services to municipal facilities
- 6) Multilingual municipal information services
- 7) Japanese speech contest
- 8) Foreign residents' participation in disaster prevention drills conducted by local communities
- 9) Others

### Multilingual Consultation Desk

**Advisory desk provides foreign residents with information and consultations on daily-life issues.**

Consultations for immediate problems are available in various languages.

60% of total advisory staff is registered foreign residents.

Open from Sunday to Friday.

Problems other than daily-life issues can be undertaken by professionals with expertise.

[ Total consultations provided in 2011 was 731.]



### Japanese Language Classes

**Survey on the current situation of multicultural cohabitation in Ota**

55.2 % of foreign residents answered that they have language problems.

86.6% of the above answered that they want to learn Japanese.

Beginner-level programs are not available in Japanese language classes organized by volunteers in local communities.

Japanese language classes were started with focus on beginner-level students. Students who complete beginner programs may continue to study Japanese at the classes organized by volunteers.



### Multicultural Exchange Events

**Multicultural exchange events aim at cultivating multicultural cohabitation consciousness, and are held twice a year, giving foreign and Japanese residents with opportunities to interact with each other and deepen mutual understanding.**

Multicultural exchange events are held twice a year to provide people of various nationalities living in local communities with opportunities to understand each other beyond language and cultural differences.



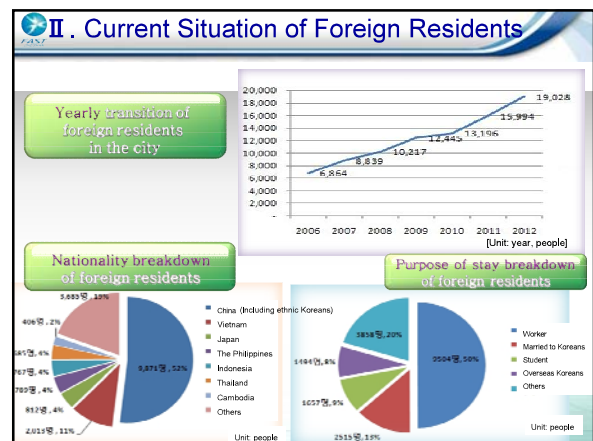
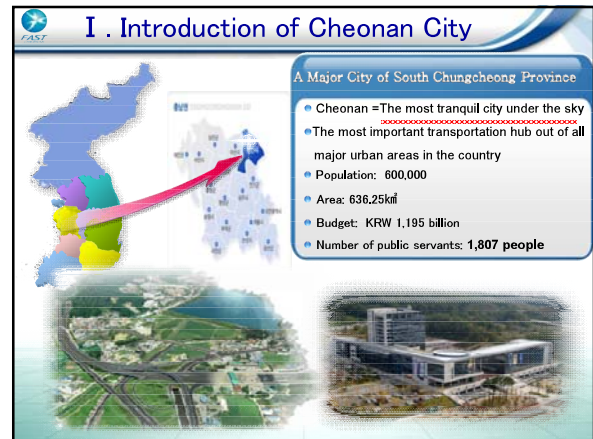
### Volunteer Programs for International Exchange

**Cultivating resident volunteers who could help support foreign residents facing various issues.**

Volunteer programs were conducted with focus on disaster prevention in the fiscal 2011.

Cultivation of disaster-prevention consciousness among foreign residents is also undertaken by providing disaster prevention drills in cooperation with disaster-prevention volunteers.





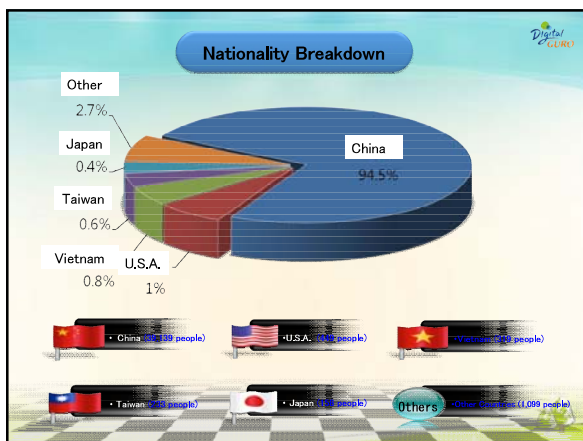






### 1. Yearly Breakdown of Foreign Residents in the City

Year	2007	2008	2009	2010	2011	2012
1 Registered Foreign Residents	20,980	28,818	34,480	33,700	37,359	43,239
2 Immigrants Married to Koreans	2,375	2,949	2,912	3,069	3,806	3,981
3 Children	422	458	498	892	1,649	1,842



### 2. Management of a Patrol Initiated by Foreign Residents

#### Countermeasure for Security Issues of Foreign Residents

- The Garibong police box opened in 2004 and manages the patrol team initiated by foreign residents as well as maintains peace in the local community
- Patrol of areas with worsening security by 21 foreign residents in the patrol team initiated by foreign residents

### 3. Creation of Employment Opportunities for Female Immigrants

#### Internship for Female Immigrants Married to Koreans (Foreign Brides)

Through supporting the financial independence of female immigrants married to Koreans and their employment in local society, the quality of life will improve for multicultural families after finding employment. Work environment experience is provided in order for them to adapt to the workplace.

### 4. Guro-gu Multicultural Family Support Center

#### Management of the Guro-gu Multicultural Family Support Center

The establishment of stability for multicultural families and economical and social independence through lifestyle support. A society where everyone can live together, through the improvement of multicultural knowledge in Korean society.



### 5. Opening of a Working Level Round Table Conference with Related Institutions

**Management of the working level round table conference**


- For the promotion of multicultural policy, workers of various local organizations with links to multiculturalism meet to discuss current problem points and promotion methods for the future



### 6. Foster Ties of Female Immigrants Married to Koreans

**Management of a meeting for workers of related organizations**

- The female group joint association members, whom aim to resolve various problems resulting from cultural differences become fosters and reduce friction caused by cultural differences.



### Festivals with local groups

**Multicultural Festival**

**Vietnam History & Culture Experience**

**2012 Respect for the Aged Meet**

**Song Contest for the 20th Anniversary of Normalization of Diplomatic Ties Between Korea and China**

**Guro-gu Citizen Chess Competition**



### Education, then learning



### Management of School for Talented Children of Multicultural Families

**Promotion Background**

- Systematic education for children of multicultural families who are not attending school is insufficient (Centered on bilingual work)
- Social discrimination escalates with learning difficulties
- With investment in education projects, the prevention of next generation compound poverty is necessary

**Promotion Methods**

- Development of abilities of children from multicultural families
- Implementation of parallel education targeted at parents
- Promotion of networking projects through cooperation with various organizations

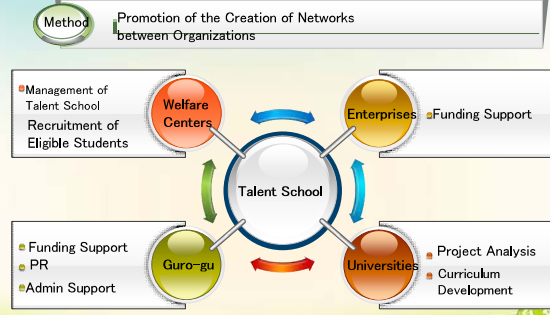
**Contents**

- Period: 2012.1 ~ 2012.12
- Location: Flower Garden Comprehensive Social Welfare Center
- For: 30 groups of children who are not attending school and their parents from multicultural families
- Program: Cognition (conversation, reading/writing, Korean), Creativity (play, music, science, maths), leadership (bilingual, character, and emotion)

### Management of a Talent School for Children in Multicultural Families

**Method**

Promotion of the Creation of Networks between Organizations

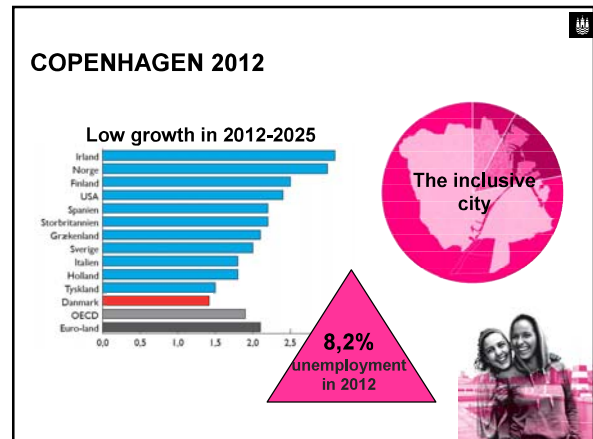


# Growth through Diversity

Engage in CPH




**BLANDIG I BYEN**  
KØBENHAVNS KOMMUNE  
Borger i København  
Engage in Copenhagen



## ENGAGE IN CPH

**Copenhagen Inclusion Policy 2011-2014**

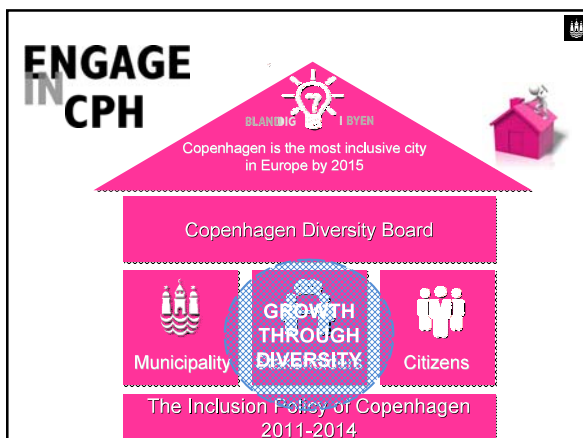
**The Diversity Program**



## THE POLICY

- The vision:** CPH is the most inclusive city in Europe by 2015 – based on trust and active citizenship
- Diversity is a strength
- Everybody must have the opportunity to get involved
- Active citizenship is everybody's concern

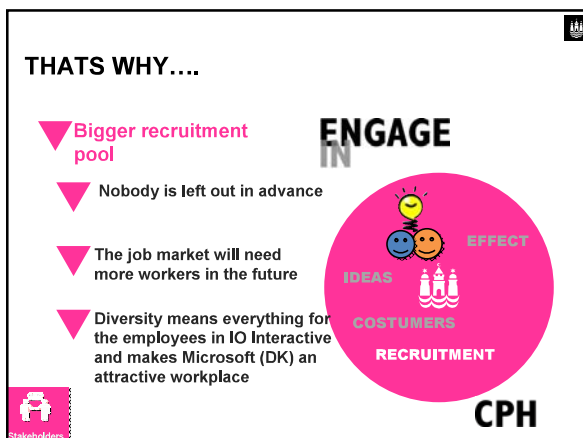
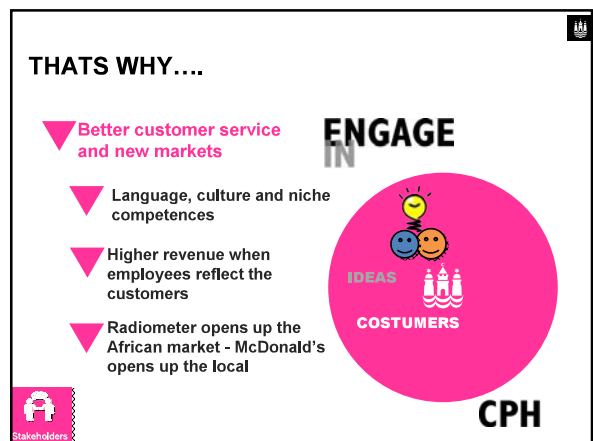
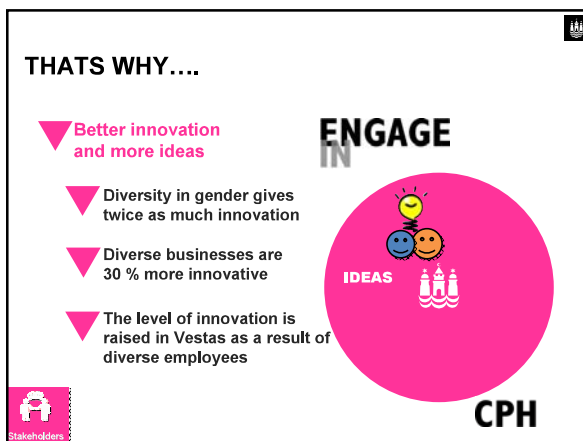
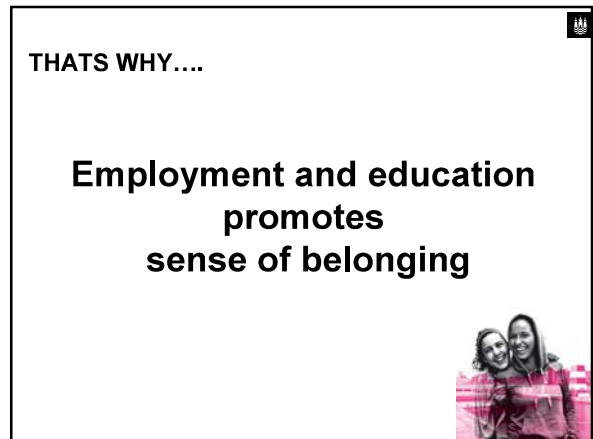
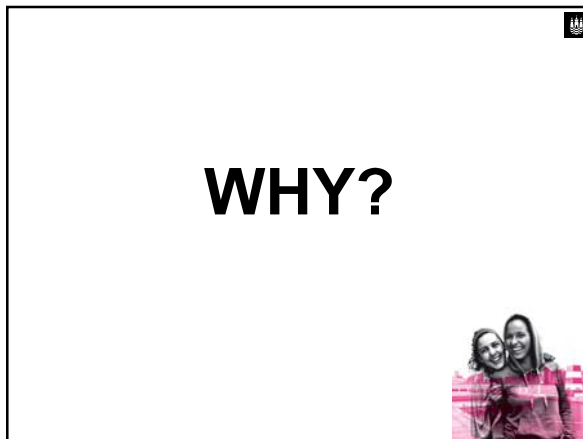
The Inclusion Policy of Copenhagen 2011-2014

## GROWTH THROUGH DIVERSITY – OUR GOALS FOR 2015

- The share of businesses in Copenhagen characterized by diversity has grown from 33 % in 2011 to 50 %
- 75 % of the businesses, which has signed the Copenhagen's Diversity Charter are working actively to make diversity the norm in their company







## GROWTH THROUGH DIVERSITY – THE PROJECTS

- ▼ INNOGROWTH THROUGH DIVERSITY – 30 frontrunner businesses
- ▼ M+ - not just Copenhagen....
- ▼ COPENHAGEN DIVERSITY CHARTER
- ▼ COPENHAGEN HOST PROGRAM
- ▼ OPEN ARMS concept
- ▼ AND MORE ....

